

The British Council creates international opportunities for the people of the UK and other countries and builds trust between them worldwide. We believe good child protection requires everyone to take responsibility. We recognise that the care and welfare of children is paramount and that all children have the right to equal protection from all types of harm or abuse.

New procedures for Young Learner leaving policy

Students with permission to go home alone:

Students who are [12 years or older](#) are allowed to go home alone with their parents' permission. From March 31st these children will receive a coloured lanyard that they must wear while on our premises. The security team will distribute the lanyards and badges when the YLs enter the building in the morning and the security team will then collect the lanyards as these YLs are leaving the building. The security team will cross reference the student's name on a pre-prepared list on Saturday and tick them off when they enter.

The parent/guardian at point of registration must indicate to Customer Service that they give permission for their child to leave alone.

All other YLs will not receive a lanyard and badge.

Parent ID procedures:

[All parents/guardians](#) will be given a pick up card at registration or the first day of term. Parents/guardians are asked to show the security team this card in order to pick their child up, therefore all parents will be required to come into the British Council. Children who are being picked up will be asked to wait in the café area.

As the student leaves with their parent/guardian, they will be asked to show their British Council pick up card that they are given during registration to security. All guardians [must](#) be over 14 years old.

Lower secondary and upper secondary students with [go home alone lanyards](#) will be directed to the front of the building.

FAQs for parents

What if I forget my pick up card?

If a parent forgets their card, they will have to go to CS and show their Jordanian ID card in order to prove their identity

What if the person collecting the child changes?

Please notify our Customer Service so that this is changed on the system. You will receive a new card.

I used to pick my child up from outside the British Council and now I can't

It is part of the British Council's duty of care and commitment to safeguarding children. The British Council strives to make sure your child is safe and protected at all times on our premises so we ask that you please come into the centre to pick your child up.

**AS PART OF OUR COMMITMENT TO CHILD PROTECTION, NO CHILD UNDER 12 IS ALLOWED TO LEAVE THE BRITISH COUNCIL UNACCOMPANIED.
PLEASE SHOW YOUR BRITISH COUNCIL ID CARD TO OUR SECURITY TEAM WHEN YOU PICK UP YOUR CHILD.**